



The premier healthcare support service provider nationwide

# The Patient Observation and Sitting Solution to Support Current and Future Staffing Challenges



## Crothall helps you face staffing shortages and keep high-risk patients safe with long-term support for overburdened clinical teams

Pulling nurses or clinical support staff to monitor at-risk patients is no longer an option amidst current and future staffing challenges. Yet, there are more high-risk and behavioral health patients than ever who need a stable, safe environment under the watchful eye of trained professionals. Backed by a robust technology platform (TeamLEAD Technology), certified training, and escalation protocols, Crothall offers a one-to-one, Patient Observation and Sitting solution that is disciplined and cost-effective.

Crothall patient sitters provide a 24-hour solution even in periods of unpredictable demand, freeing nurses to perform other duties. All Crothall associates are certified in CPR and Basic Life Safety (BLS) with manager validation in quality assurance checks, so they are effectively trained to care for high-risk patients.

## Crothall Patient Observation and Sitter Service Benefits

- ✓ Support a healthy and safe nursing environment
- ✓ Free clinical support staff
- ✓ Maintain safe staff-to-patient ratios
- ✓ Improve patient and nurse safety
- ✓ Exceed regulatory requirements
- ✓ Enhance and standardize high-risk patient experiences
- ✓ Reduce labor cost and improve financial control
- ✓ Real-time patient documentation and reporting



## Crothall's TeamLEAD Technology

TeamLEAD is Crothall's proprietary Patient Sitting and Observation Technology. Its benefits to you include:

- 15-minute status updates (with escalations if missed)
- On-demand reporting (observation logs, shift reports, hours used)
- High-risk environmental and food tray checklists
- Intervention indications for quick communication between staff/nursing
- Encrypted patient information

**"The unique training and service of Crothall's Patient Observation team keep the clinical team to operate at the top of their license so they continue to offer the highest standard of care."**

**-Heather van Housen**, Patient Care Executive at Adventist Health Bakersfield.

Learn more at  
[crothall.com/our-services/patient-sitters](https://crothall.com/our-services/patient-sitters)