

Oakwood Hospital
& Medical Center

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Oakwood®

313.593.7000

June 17, 2008

Mr. Joe Talamo
Crothall Healthcare, Inc.
955 Chesterbrook Blvd.
Suite 300
Wayne, PA 19087

Dear Joe:

I want to express my appreciation for the level of service we are receiving from Crothall Healthcare and allow this correspondence to serve as a letter of recommendation.

While keeping our facility up to quality standards is not an easy task, I feel confident that Keith Cottrell and the supporting Crothall team consistently strive to meet or exceed our expectations. They have created a strong, positive and supportive relationship with the department managers and staff throughout the hospital. The goals and standards they have developed contribute to the pillars of success set forth by our facility.

Most recently, Keith and his team underwent a very successful Joint Commission survey with no RFIs and no observations/comments related to a lack of cleanliness. In fact, his staff were complimented by the surveyors as it relates to their technique of following universal precautions.

I look forward to continuing our relationship with Crothall in the future and I am pleased to have them as part of our team.

Sincerely,

Richard Hillborn
Chief Operating Officer
Oakwood Hospital & Medical Center