



FALMOUTH HOSPITAL
Cape Cod Healthcare

Susan M. Wing, RN, BSN, MSM
Chief Operating Officer

May 12, 2009

Mr. Colin Briggs
Regional Manager
Crothall Healthcare, Inc.
955 Chesterbrook Blvd., Suite 300
Wayne, PA 19087

Dear Mr. Briggs:

I am pleased to provide this letter of recommendation for Crothall Healthcare, Inc.

As you know, Crothall Healthcare Inc. has partnered with Falmouth Hospital to provide Environmental Services. Our hospital is a 95-bed facility with over 200,000 square feet of space, has five (5) operating suites, and an Emergency Department that handles 37,000 encounters annually.

We have found the staff of Crothall to be professional, responsive, and flexible. They are attentive to our needs, and tailor services to ensure the highest quality housekeeping for our patients and staff.

I recommend Crothall Healthcare to anyone looking for a quality cleaning services based upon their thoroughness, systems, sensitivity to cost containment and overall professional expertise.

Please feel free to have anyone contact me if they should need additional information about our experience with your organization.

Very truly yours,

Susan M. Wing
Chief Operating Officer