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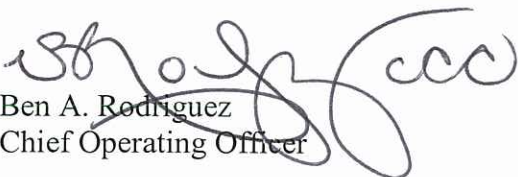
To Whom It May Concern:

The partnership between Florida Medical Center and Crothall Services Group has proven to be an asset to our organization. Crothall's presence has improved the engagement of our environmental services staff, and greatly enhanced the patient's experience.

We have been given the opportunity to work with an exceptional Director who continuously demonstrates outstanding skills and initiatives, and whose dedication has resulted in the successful accomplishment of every inspection.

Florida Medical Center values a high standard of cleanliness and appearance. This would not be possible without the loyalty and commitment of Mr. Eduardo Ramos and staff.

Sincerely,

  
Ben A. Rodriguez  
Chief Operating Officer