

March 20, 2007

To Whom It May Concern,

It is with great pleasure that I write this letter of endorsement for the Crothall team. Crothall, (formerly Kinetics) has been providing Biomedical Services to Saint Peter's University Hospital since 1995. During that time I have worked directly with the management team and can say that our experience has been excellent. The staff is extremely qualified, very responsive, and continuously strives to meet our needs. The fact that they are a contracted service is transparent, as they are perceived as part of the Saint Peter's team.

Our clinical equipment is well maintained, and the documentation always meets the JCAHO standards. The Crothall team works closely with our staff, actively participates in the EOC committee, and consistently ensures that we have the information needed and actions required on equipment recalls and failures. They also assist with the planning for equipment replacement.

I have worked with other Biomed companies, as well as, hospital managed departments and can say that Crothall's service has been superior.

Sincerely,



Phyllis Molnar-Tutek
Vice President of Support Services